

Health and Wellbeing Board

20 January 2016

Report of the Interim Director of Public Health

Update on Work towards Implementing the Recommendations Arising from Healthwatch York Reports

Summary

1. This report and its associated annexes set out progress made to date on implementing the recommendation arising from the following Healthwatch York reports:
 - [Accident and Emergency Department and its Alternatives](#)
 - [Discharge from Health and Social Care Settings](#)
2. Health and Wellbeing Board are asked to note the report and the progress made.

Background

3. Healthwatch York produce a number of reports during a year and these are presented to the Health and Wellbeing Board for noting, comment and to establish progress against the recommendations within them.

Main/Key Issues to be Considered

4. The reports on 'Accident and Emergency Department and its Alternatives' and 'Discharge from Health and Social Care Settings' were initially received by the Health and Wellbeing Board at their meeting in December 2015 but not commented upon.
5. Comments and updates on the recommendations arising are contained within this report and at **Annexes A** and **B** to this report.
6. It is clear from the responses that a number of positive steps have been taken to address the recommendations.

Consultation

7. Healthwatch York engaged widely with stakeholders and the public when compiling the two reports under consideration.
8. Member organisations of the Health and Wellbeing Board and other stakeholders have been asked to provide progress updates against the recommendations arising.

Options

9. There are no specific options for the Board to consider, they are asked to note and comment on the updates at **Annexes A** and **B**.

Analysis

10. The reports produced by Healthwatch York give a detailed picture of patient experience. The recommendations arising from the reports suggest how improvements might be made.
11. Members are asked to express their views on progress made and to also consider all the recommendations as part of the forthcoming renewal of the Joint Health and Wellbeing Strategy.

Strategic/Operational Plans

12. The work from Healthwatch contributes towards a number of strands of the current Joint Health and Wellbeing Strategy.

Implications

13. There are no implications associated with the recommendations within this report; however there may be implications for organisations when responding to the individual recommendations contained within the two Healthwatch York reports.

Risk Management

14. There are no known risks associated with the recommendations in this report. Individual organisations are responsible for identifying risk when implementing the individual recommendations proposed by Healthwatch York.

Recommendations

15. Health and Wellbeing Board are asked to note and comment upon the updates at **Annexes A** and **B** to this report.

Reason: To follow up on the recommendations of the Healthwatch reports.

Contact Details

Author:

Tracy Wallis
Health and Wellbeing
Partnerships Co-ordinator
Tel: 01904 551714

Chief Officer Responsible for the report:

Sharon Stoltz
Interim Director of Public Health
City of York Council

Report
Approved



Date 11.01.2016

Specialist Implications Officer(s) None

Wards Affected:

All

For further information please contact the author of the report

Background Papers:

Healthwatch York Reports:

- Accident and Emergency Department and its Alternatives
- Discharge from Health and Social Care Settings

Annexes

Annex A – Progress update on Accident and Emergency Department and its Alternatives

Annex B – Progress update on Discharge from Health and Social Care Settings